

**#YOUTHUPORTO**  
PORTO YOUTH WORK WEBINARS

# DIGITAL YOUTH WORK

ONLINE - 8 FEB 2021 - 14:30-16:00

**REPORT NUMBER 6**

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**Porto.**



# #YOUTHUPPORTO

## Porto Youth Work Webinars: Digital Youth Work

Porto Youth Strategy 4.0 Design: Capacitation

Online – 8 FEB 2021 – 14:30-16:00

What is the mission of youth organizations?

What is the core-business of youth services?

Which competences should youth workers develop?

How can we support quality development of local youth policies?

Porto Youth Strategy 4.0 co-creation is a quality development process of the Municipality of Porto. With [Porto Youth Work Webinars](#) we are creating space for peer-learning, exchange of knowledge and best practices, reflection between experts, youth organisations and youth workers. The sixth webinar was dedicated to digital youth work.

### Goals

- Analyse the potential of municipal youth services
- Analyse potential roles and competences for youth workers
- Support learning and competence development for Porto Municipal Youth Division
- Identify potential synergies
- Support peer-learning and the exchange of knowledge and best practices

### Targets

- Municipalities participating in each webinar: 10
- Participants who recognize the webinar supported development of youth work competences: 60%
- Overall satisfaction of participants: 80%

### Program

- Concept, guiding principles and potential impact
- Best practices, inspirational projects, tools and resources towards action
- Visions for the future

### Guest-speakers

[Evaldas Rupkus](#) author and trainer in youth information and digital youth participation, project officer and MIL trainer @DW Akademie

[Juha Kiviniemi](#) digital youth work expert and trainer @Verke, freelance facilitator on digital youth work

[Laimonas Ragauskas](#) head of the Lithuanian Association of Non-Formal Education, trainer, facilitator and consultant

**Moderator:** [Flávio Ramos](#) Municipality of Porto

**PMJ 3.0** 2. Civic participation, identity and citizenship

**PNJ 2018-2021** Key-theme: Governance and participation

**EU Youth Goals** 9. Space and participation for all

**SDG** 16. Peace, justice and strong institutions



**45 PARTICIPANTS**

**26 ORGANISATIONS**

**Contact with new audiences – first activity with the Municipality of Porto**

51% of participants

**Age of participants**

38 years old

**Gender of participants**

78% female – 22% male

**Municipalities: 18**

Amarante

Baião

Braga

Caminha

Famalicão

Funchal

Ílhavo

Olhão

Oliveira de Azeméis

Ovar

Porto

Santa Maria da Feira

Santo Tirso

Sesimbra

Valongo

Vila do Conde

Vila Franca de Xira

Vila Real

**Youth Organisations: 5**

Lisbon Youth Centre

MEERU | Abrir Caminho

Porto Federation of Youth Organisations

Portuguese Institute for Sports and Youth

Psientífica

**Other organisations: 3**

DECO

Socialist Party – Youth Wing

University of Porto – School of Engineering

**100%****Digital Youth Work should be in the core-business of municipal youth services / local youth policies**

## **INSPIRATIONAL PROJECTS<sup>1</sup>**

#Direitoaterdireitos – youth rights online campaign [Lisbon Youth Centre] . #HackathonSOTEU [European Commission] . #YouthUpPorto Erasmus+ Youth Dialogue [Porto] . 3rd European Youth Work Convention [eywc2020.eu] . Band’Arte The Há Fest! [Amarante] . Career guidance for NEET youth [Vila do Conde] . Cities of Learning [citiesoflearning.eu] . COVID-19 Youth Prevention Campaign [Caminha] . Coyote Magazine Online [Eu-CoE Youth Partnership] . Empreende@villa.jovem [Vila Real] . Digital Youth Work Good Practices [digitalyouthwork.eu/good-practices] . European Youth Event Online 2020 [European Parliament] . EUth – Tools and Tips for Mobile and Digital Youth Participation in and across Europe . Generation What [generation-what.eu] . Global Education Online Course [North-South Centre – Council of Europe] . Há Fest [Amarante] . Liga-te – platform and network to fight youth loneliness and social isolation [DECO] . Massive Online Open Course Erasmus+ Funding Opportunities for Youth . Massive Online Open Course Essentials of Youth Policy . Massive Online Open Course Essentials of Youth Work . Massive Online Open Course on Digital Youth Work . Municipal Youth Council – online meetings [Porto] . Municipal Youth Council [Amarante; Famalicão] . mycountdown.pt [Impact Academy] . Online workshops and training activities [Porto] . OPIN [opin.me] . Philosophical Coffee – Dialogue Academy [MEERU] . Porto Youth Work Webinars [Porto] . Pre’ocupa-te [Amarante] . Program selection for International Youth Day 2020 drive-in cinema through Facebook vote [Ovar] . Reflective Seminar Mosquitos Bites . SALTO Participation and Information webinars . SOFA webinars [PT NA Erasmus+ Youth in Action] . Students Unions Network [Santo Tirso] . The Logbook [KEKS] . VOGUI – online career guidance [Águeda] . Webinars and online workshops for youth, youth workers and youth organizations [Lisbon Youth Centre] . Young Mayor [Santa Maria da Feira] . Youth Clubs free-time activities [Vila Franca de Xira] . Youth Participatory Budget [Amarante; Santo Tirso] . Youth Rights Info Tool [European Youth Forum] . Youth Volunteer Program [Amarante] . Youth Vounteer Scholarships [Amarante] . Youth Wiki

## **SOME PRACTICAL TOOLS**

Answergarden . Canva . Competence self assessment tool for youth workers . Council of Europe Youth Work Portfolio . Democracy Reloading Toolkit . Digital youth work self-assessment . Doodle . European Charter on Local Youth Work Changemakers Kit . Facebook . Google Forms . Google Meet . Instagram . Jamboard . Kahoot . Mentimeter . Miro . Padlet . Skype . Slido . Telegram . The digital competence wheel . Trello . TWITCH . Twitter . VoxVote . WhatsApp . Zoom

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<sup>1</sup> Collected from registration forms and webinar interactions.

## SELF-ASSESSMENT<sup>2</sup>

[Competences: knowledge, skills, values]<sup>3</sup>

**100%** This webinar helped me develop digital youth work competences

**100%** This webinar was useful for my work / organisation

**84%** Overall satisfaction of participants

### 1 thing I have learned with this webinar

Different forms of youth participation . Digital youth work complements face-to-face work. It is important to continue investing . Digital youth work tools . Guiding principles for youth participation . New learning and digital literacy . New tools . Several new initiatives . Take risks, make mistakes and learn from the experience . The importance of combining youth work and digital youth work . The importance of knowing and recognizing the work young people develop in diverse platforms . The increasing importance of networking, to share best practices, but also difficulties . Tools that meet the interests of young people . Understand the difficulties in youth work and how use digital tools to push forward . Youth workers need to know young people. Even if we are not digital experts, we need to update

### What was the biggest surprise in this webinar?

Global vision with sensibility . Holistic approach to digital youth work . Perspectives of digital youth work . Some examples of best practices shared by the guest-speakers . The conversation without filters . The diversity of perspectives from the guest-speakers . The guest-speakers . The high-level of conversation

### What was the most positive thing in this webinar?

Exchange of experiences . Exchange of perspectives between everyone . Getting to know new realities . Knowing I am not alone! . Sharing . Sharing experiences . The break from routine . The conversation without filters . The coordination and communication between the speakers . The excellent choice of guest-speakers . The experiences and knowledge shared . The fact it did not follow a very formal structure as most webinars do. It was very captivating . The interaction with participants using menti.com

### Following the webinar, 1 thing I want to do [tomorrow or during 2021]

Apply more tools . Continue to support, more and better, young people's ideas and projects . Create a network with young people . Create more bridges . Digital Conference . Digital non-formal education . Digital Youth Conference . Improve . Improve my digital skills . Introduce new tools . Involve young people . Learn and work more with digital tools . Listen more to young people's needs . Make digital participation more non-formal . Make young people's voice heard . More digital youth work . Research and training . Use more digital tools

### Please describe the webinar in 1 word

Cool! . Empowering . Enriching . Excellent . Good . Interesting . Positive . Rewarding

<sup>2</sup>51% of participants answered the evaluation form.

<sup>3</sup>Learn more about the Council of Europe Youth Work Portfolio [[coe.int/en/web/youth-portfolio](https://coe.int/en/web/youth-portfolio)].

## KEEP ON LEARNING...

Agência Nacional Erasmus+ Juventude em Ação [juventude.pt]  
Council of Europe [2017] «Internet literacy handbook»  
Council of Europe [2019] «Digital citizenship education handbook»  
Coyote Magazine issue 26 [pjp-eu.coe.int/en/web/coyote-magazine/issue-26]  
Creativitas [2018] «Manual for foresight in youth information»  
DBTF [2017] «OPIN guidelines – tips and tricks for more and better youth eparticipation»  
DigComp 2.0 [ec.europa.eu/jrc/en/digcomp/digital-competence-framework]  
Digital Participation Charter [digitalparticipation.scot]  
Digital Youth Work [2019] «European guidelines for digital youth work»  
Digital Youth Work [digitalyouthwork.eu]  
Digital Youth Work Community of Practice [facebook.com/groups/onlinetoolsforlearning]  
DW Akademie [2018] «Media and information literacy – a practical guidebook for trainers»  
ERYICA – Digital Yintro [eryica.org/digital-yintro]  
ERYICA [2020] «DESYIGN – Innovative youth information and outreach»  
ERYICA [eryica.org]  
Estonian Youth Work Centre [2017] «The concept of smart youth work»  
EU [2017] «Council conclusions on smart youth work [2017/C 418/02]»  
EU [2018] «Developing digital youth work»  
EU [2019] «Conclusions of the Council and of the Representatives of the Governments of the Member States meeting within the Council on Digital Youth Work [2019/C 414/02]»  
EU-CoE Youth Partnership [2018] «Perspectives on youth volume 4 – young people in a digitalised world»  
Eurodesk [2018] «Social media guidebook»  
Europe Goes Local [europegoeslocal.eu]  
European Youth Work Agenda / Bonn Process [eywc2020.eu]  
FNAJ [2020] «Digital youth work – especial Covid-19»  
Humak University of Applied Sciences [2019] «Developing youth work innovation e-handbook»  
Lisbon Youth Centre [cjl.ipdj.pt/pt]  
MOOC on Digital Youth Work  
PAR – Respostas Sociais [2016] «Manual Sobrevivência ao Troll»  
SALTO Participation and Information [participationpool.eu]  
SALTO-YOUTH / Training Calendar / Toolbox [salto-youth.net]  
VERKE [2015] «The game educator's handbook»  
VERKE [2017] «Digital youth work – a Finnish perspective»  
VERKE [2019] «Conclusions on digital youth work»  
VERKE [2019] «Digitalisation and youth work»  
VERKE [2019] «Digitalisation of municipal youth work in Finland 2019»  
VERKE [2019] «Innobox»  
VERKE [2019] «Maker activities in youth work»  
VERKE [verke.org]

## QUESTIONS FOR REFLECTION

- #1 What are the guiding principles for digital youth work?
- #2 What is the potential of digital youth work for young people?
- #3 How does digital youth work relate to face-to-face / offline youth work?
- #4 How can we use digital youth work to engage, connect and empower new young people?
- #5 Who's pushing boundaries in digital youth work in my community of practitioners?
- #6 How are we exploring creativity and innovation with young people and youth organisations?
- #7 Are we using digital participation to listen and amplify young people's voices?
- #8 Are our activities supportive of young people's media and information literacy?
- #9 Which competences should I work on to better support young people?
- #10 Discover new questions with your team, young people and youth organisations

## MY BIGGEST DIGITAL YOUTH WORK CHALLENGES

Answers . Attention . Bureaucracy . Dynamics . Engagement . Ensure attention . Lack of physical activity . Motivation . Non-formal education . Pandemic . Participation . Promote participation . Reach out to young people . Several platforms . Time management . Understanding . Youth participation . Youth policies

## MY DIGITAL YOUTH WORK IN 2021

70% I will run more online activities compared to 2020

26% I will run the same amount of online activities compared to 2020

4% I will run less online activities compared to 2020

### Porto Youth Work Webinars [SEP 2020 – APR 2021]

[Non-formal Learning] [Youth Inclusion] [Youth Information] [Youth Participation]  
[International Projects] [Youth Work] [Digital Youth Work] [Youth Volunteering]

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